

GANAB

FI-Helsinki

| Data Consultant | Leadership | Project/ Program Management |
| Data Analytics & Insights | Business Intelligence | Artificial Intelligence |

CAREER SUMMARY

Dynamic Data Consultant with 21 years of experience in data solutions, excelling in leadership, technology & innovation with strong technical expertise in Data Analytics & AI. With entrepreneur mindset, strong technical background & proven track record in leading large-scale IT projects & complex solutions with a focus on data quality, cost, schedule & ROI, have improved business process & time-to-market. Having 15+ years of experience in data solutions, 5 years in data consulting, due diligence & road mapping along with 9 years in Telco, 5 years in Banking & Finance sector, experience gained across the globe.

KEY ACHIEVEMENTS

- **Data Analytics in Telia** - Introduced organization wide Data Chain by understanding organizational data flow, enabling traceability of data movement, monitoring points approving transparency in daily data readiness with live data tracking dashboards.
- **Data Process Improvement** – Developed data processes, quality monitoring points & enabled measurable way of services (SLAs & KPIs) for data delivery across organization (internal & external data consumers) using modern analytics tools
- **Data Governance** – Using AI, created a revised data architecture at the junction of metadata and master data, by building a cluster data model incorporating system wise logs which improved data quality (Golden data), data readiness index, data trust-ability.
- **Data Product Development** – Improved Time-to-Market by 30% in Elisa telco, by streamlining input pipeline, improving efficiency in development factory and Devops.
- **Operational Efficiency Enhancement** - Reduced maintenance cost by 50% for 40+ DA applications under MIS program by consolidating external vendors and third-parties under one umbrella. Introduced unified tool for organisation wide support activities.
- **Successful Cloud Implementation** – Consolidated sales platform to Salesforce cloud, achieving 99.9% system uptime & brought scalable platform in Elisa ECCU program.
- **Increased Customer Satisfaction** – Achieved 40% increase in client satisfaction by introducing end-user friendly product development process and team collaboration.
- **Revenue Growth** – As a budget owner in TCS, improved gross margin from 2% to 30% in six-month time by reducing leakage, team restructuring & shared services model
- **Business Development** – Contributed through presales, Due-diligence, Consulting to secure new contracts worth over \$10 million, resulting in diversified portfolio and increased company revenue in EMEA region during my times in CoE & TEG - TCS
- **Leadership Excellence** – Mentored project managers, improving delivery rate by 15% through structured training, hands-on guidance for an onsite-offshore -near shore model and managed a team of 35 multi-nationalities onsite & 100+ at offshore

WORK HISTORY

Data Analytics & AI – Independent Consultant Freelancing	02/2025– till date Finland, Global
(Data Analytics & AI) Senior Service Chain Manager Telia Finland Oy	05/2019– 01/2025 Finland
(Data) Senior Consultant Sogeti Finland Oy	08/2017 – 05/2019 Finland
(CoE - Centre of Excellence) & TEG - Associate Consultant Tata Consultancy Services	08/2007 – 06/2017 Global, Finland
(Business Objects) Team Lead Slash Support Pvt Ltd	02/2006 – 08/2007 India
(Crystal Reports) Software Developer TROY Software Pvt, Ltd	06/2004 – 02/2006 India

EDUCATION

Master of Engineering in Information Technology (AI& Machine Learning, IoT, Cloud, Big Data, Project Management) Metropolia University	08/2019– 05/2022 Finland
Bachelor of Engineering in Computer Science MSH University of Applied Sciences	06/2000 – 04/2004 Germany

CERTIFICATIONS

- Agile Project Management
- Leading SAFe 4.5 (SAFe 4 Certified Agilist)
 - Professional Scrum Master (PSM1) – Scrumorg
- Service Management
- IT Service Management Foundation – Pluralsight
- Artificial Intelligence & Cloud
- Element of AI – University of Helsinki
 - AWS Cloud Practitioner Essentials
- Data Analytics
- Certified Data Analytics Professional (CDAP) – DAMA International
 - Big Data (BD0101EN) – Big Data University
 - Hadoop (BD0111EN) – Big Data University
 - Data Protection & Security (GDPR) – Bespoke Learning Solution, UK - Udemy

GLOBAL EXPERIENCE

- 12 years in Finland & Norway
- 9 years together in Singapore, Dubai, Saudi Arabia, Kuwait, South Africa, Colombia & India

KEY SKILLS

| Strategic Leadership | Project & Program Management | Service Delivery | IT Operations | Data Analytics | Digital Transformation | Fintech | Change Management | Data Products | Data Analysis | Data Collection | Data Cleansing | Transformation | Visualization | Statistical Analysis | Forecasting | Data Governance | Metadata management | Master data Management | Data Lineage | Data Architecture | Warehouse Architecture | Due-diligence | Consulting | Account Management | Stakeholder Management | Customer Relationship | Product Management | Technology Excellence Group(TEG) | Centre of Excellence(CoE) |

Business Development | Pre-sales | Bid-Office | Crisis Management | Upselling - Cross selling | Team Building | Coaching | Mentorship | Best Practices | Budget-Cost-Profitability | SLA KPI Implementation |

DOMAINS

| Banking | Finance | Telecom | Insurance | Manufacturing | Government | Data Warehouse | Business Intelligence |

TOOLS

| Microsoft Office | JIRA | Confluence | MS Project | MS Share point | ServiceNow | Python | Oracle | AWS Cloud | Informatica | Big data | Hadoop | Power BI | Grafana |